



Welcome Aboard

2017 Monsters of Rock Cruise

Dear Monsters of Rock Guests,

Welcome Aboard! The waiting is almost over and soon we will be in Rock Heaven aboard the RCCL Brilliance of the Seas! We want your time aboard the Monsters of Rock Cruise to be an unbelievable experience, so let's make sure you are 100% prepared for the music vacation of a lifetime!

This Welcome Aboard package has everything you need to make sure your time aboard is exactly what you've been planning, so please review carefully...we don't want you to miss a thing. In addition to the information contained in this document, you will also receive *The Daily Program*, delivered directly to your stateroom each evening of the cruise. The program will give you a summary of all bar hours, meal hours, merchandise store hours, concert schedules and more, as well as any schedule updates. Remember, we are at sea, Mother Nature sometimes requires us to move some events so be sure to refer to the daily schedule as well as the video screens around the ship for any changes.

Your MOR staff will be with you every step of the way to make your stay aboard the Brilliance as comfortable as possible, so come by and see us at the Hospitality Desk (Schooner Bar, deck 6 aft) during our posted hours. You are now an **Official Member of the MOR Family** so let us know if we can help in ANY way.

It's time to set sail on Rock's greatest vacation. Remember...You can rest when you get home! See you soon!

-- Your Monsters of Rock Team --





Getting Your Sea Legs

Your RCCL Cruise Card

Your RCCL Cruise card serves as your onboard charge card. You will use your RCCL Cruise Card to pay for everything you purchase aboard the ship such as beverages, duty-free items, spa services, shore excursions, etc. You are not able to use personal credit cards or cash to pay for these items onboard.

For your convenience, all shipboard expenses are charged to your Onboard Expense Account, also known as "Seapass®". This is a cashless system used for all onboard purchases and services.

The account may be set-up with either a credit card or as a cash account. You may establish a master account and add guests from your stateroom or another stateroom as authorized purchasers on your account. Your Seapass® card will be set up at check in using a Visa, MasterCard, American Express, Discover, JCB Card or Diner's Club or Carte Blanche. You may also use your debit card, however please be advised that RCCL will obtain pre-authorization, as they do for all Credit Cards, and some banks hold these funds for up to 30 days. Traveler's checks or cash can also be used as a method of payment to settle your account with an initial deposit paid in advance. Personal checks and gift cards cannot be used to settle an onboard account at the end of the cruise. Most major foreign currencies can be exchanged for US dollars onboard.

A guest may cash one check per cruise as follows:

One check up to \$200.00 USD.

- Only checks written in US dollars which are drawn against a US bank can be accepted.
- Guests can no longer cash a personal check at the Casino cash desk; they can only do this at the Guest Relations or Guest Services Desk.
- Guests can only cash one personal check per bank account per cruise.





Using your debit or ATM card

Royal Caribbean does not recommend the use of a debit card as payment for your onboard folio.

- Please be advised that multiple holds will be placed on your debit card account based on your onboard purchases.
- After settling your onboard folio, these debit card holds may remain on your account up to 30 days after the cruise ends.
- To avoid overdraft charges from your bank, please make sure that you have enough available funds in your account during this hold period.
- Neither RCCL nor Monsters of Rock Cruise will be responsible for overdraft charges resulting from holds placed on Debit Card accounts.

See the Guest Services Desk on Deck 4 if you have any questions or need assistance.

Your Seapass Card is also your form of ID as you get on and off the ship. **You will need to carry this card with you at ALL times.** If you lose your card, please contact Guest Services (Deck 4, midship) **immediately** to get a new one. Keep your card away from water and cell phones as it can get demagnetized and stop working.

IMPORTANT – You will **NOT** be able to use your RCCL Cruise Card to purchase MOR event merchandise. Merchandise may be purchased using personal credit cards and cash only. Cash may be obtained via the casino cashier's cage as well as the ATM on board. Please check with cashier regarding any applicable fees.





Your Cabin

Upon boarding the ship, cabins may still be in the process of being cleaned and not ready for our Monsters of Rock Cruise guests. You are free to grab a bite to eat up on Deck 11 at the buffet. Once your cabin is available, you can head to your cabin.

Upon entering your cabin, take a few minutes to freshen up, drop off your carry on luggage and prepare to spend some time exploring. Also, pick up the daily activity sheet and a ship's map to make it easier to navigate. While in your cabin, be sure to look it over to make sure everything is in order as well. **If your beds are not configured correctly, (for example you have 2 twin beds and would like the 2 beds to be one), please call guest services or cabin steward on your cabin telephone or find your cabin steward outside your stateroom and inform them that they need to have the beds put together or taken apart.**

If you need additional pillows or towels, again, please inform guest services or your cabin steward to have them deliver the additional items for you. Please remember that on embarkation day the cruise staff is very busy loading passengers, luggage, and getting ready for our events and therefore your requests may not be fulfilled until later in the evening. Your stateroom is equipped with voltage plugs (110 Volts AC). However, some high-voltage hair dryers, electric razors, etc. may require a converter.

The **RCCL Daily Program** should be waiting for you in your cabin when you arrive, providing complete information on the day's events including concert performances, activities, restaurant hours, bar hours and more! **By the way, the RCCL Daily Program will be delivered to your stateroom each evening with all of the information you will need for the next day.** Please also be sure to always review the documents as they are delivered to your cabin, as there can be schedule changes if needed.





Drink Packages

We are happy to announce that Royal Caribbean has designed two types of drink tickets packages for the **2017 Monsters of Rock Cruise**. Also, per your request, **paper tickets are back!**

Don't drink? No problem...not everyone in your cabin is required to purchase, which means the choice is yours!

Drink packages are available now for purchase for all booked and paid in full cabins. Please note that your reservation must be **paid in full in order to purchase drink packages**.

Once again, if your cabin is not paid in full, we will require you to do so before we process any drink package purchase. **Packages must be booked and paid for by Monday, January 16, 2017 11:59 pm Eastern time. All purchases are non-refundable.**

Package #1 – Mixed Drinks, Wine and Beer - \$360 (includes gratuities)

This package includes 60 drink tickets that may be used at any bar aboard the Royal Caribbean Brilliance of the Seas during the 2017 Monsters of Rock Cruise. Each ticket is valid for one (1) bar item up to \$12. The package includes wine by the glass, beer, mixed drinks, water and soft drinks. Drinks over \$12 will require 2 tickets and drink prices must be under \$24. Tickets cannot be used to purchase drinks costing more than \$24 each.

***Tickets are not valid for purchase of any mini-bar items or full bottles of wine. Price includes gratuity.**





Package #2 – Beer, Water and Soft Drinks Only - \$240 (includes gratuities)

This package includes 60 drink tickets that may be used at any bar aboard the Royal Caribbean Brilliance of the Seas during Monsters of Rock Cruise 2017. Each ticket is valid for one (1) draft or bottled beer, soft drink or water with a list price of \$6.95 or less. Tickets can not be used to purchase beer costing more than \$6.95 each.

***Tickets are not valid for purchase of any mini-bar items. Price includes gratuity.**

Drink packages are available to guests 21 or over. Only the person that purchased the drink package will be allowed to claim the tickets at Embarkation using a photo ID. The name on the drink package must exactly match the form of ID provided by the guest and guest will be required to sign for the tickets at the time they are received.

Tickets may not be used for the purchase of mini-bar items and can only be used aboard the ship.

Guests may purchase as many drink packages as they would like or none at all, regardless of what their cabin mates purchase. Tickets may be shared amongst friends and/or cabin mates, however, OTB, the Monsters of Rock Cruise and/or Royal Caribbean will not be involved in the organization of ticket sharing and only one name will be listed for the drink ticket pick-up.

Unused drink tickets cannot be redeemed for cash...use them or lose them. Lost tickets will not be replaced. All drink package purchases are non-refundable. Once purchased, packages cannot be transferred to another passenger for pick-up.





HOW TO PURCHASE:

- Your Monsters of Rock Cruise reservation must be paid in full for your drink package order to be completed.
- All orders must be completed by no later than Monday, January 16, 2017 at 11:59 pm Eastern.
- [CLICK HERE](#) to start your purchase.
- Complete your purchase by filling out all required fields.
- Submit your payment information and follow the prompts until you receive a confirmation number.
- If you would like to purchase another package, please follow these instructions again.

PLEASE NOTE

IT MAY TAKE A FEW DAYS TO PROCESS PAYMENTS. ALL PAYMENTS WILL BE COMPLETED UNDER THE MERCHANT NAME: SEA PLANNERS. PLEASE ALERT YOUR CREDIT CARD COMPANY AS NEEDED.





Top Down Tour

Are you ready for the tour? It's time for the self-guided tour using the ship's map you picked up earlier. If you don't have a map, simply walk to the upper most deck on the ship, follow the maps you will find in the stairwells, and work your way down. In the upper levels you will generally find public areas like pools, pool bars, spas, gym, sports courts/features, deck relaxation areas, buffets, specialty restaurants, observation bars, dance club, children/teen areas and more. Down lower in the entertainment decks, you will find an array of bars, clubs and lounges featuring wines, specialty drinks and music. In addition you can visit the main dining rooms, more specialty restaurants, main showroom/theater, coffee bars, shopping mall, Information Desk, Shore Excursion Desk and many additional entertainment features. Although we hope you will never need it, you will find the ship's medical center on deck 2. Please check with your Daily Program, the Cruise Compass or Guest Services for Information Desk for regular hours and emergency services.

Reserve Shore Excursions

If you have not previously made your shore excursion reservations, it is a good idea to visit the Excursion Desk (located on deck 4, Midship, Starboard side near Guest Services) early to make sure you get the tours you desire. Normally the desks are open at embarkation, but, in some cases you may have to return during the hours posted. Hopefully, you have done your homework on the ports we will be visiting and know what you want to see and do. Talk over your plans and preferences with the Shore Excursion Agents to determine what choices are best for your party. Don't forget to discuss all health; mobility or age (children and elderly) constraints so you book excursions that are within your group's capabilities.

DO NOT BOOK SHORE EXCURSIONS THAT CONFLICT WITH ANY MONSTERS OF ROCK EVENTS YOU WISH TO ATTEND.



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Confirm/Reserve Spa/Fitness/Beauty Reservations

Today's cruise ships feature some of the most complete and beautiful spa/fitness/beauty facilities in the world- land or sea. If you didn't book your services online during the RCCL check in process, then during your tour of the ship, check them out and make your appointments early so you won't be disappointed. Also, be aware that the Monsters of Rock port days are the busiest so those reservations will go the quickest. Be advised that "no shows" will typically be charged so ask about cancellation policies.

MAKE SURE YOU DO NOT BOOK SPA/BEAUTY SERVICES THAT CONFLICT WITH ANY MONSTERS OF ROCK EVENTS YOU WISH TO ATTEND.

Register Your Children

It's a great chance for kids to meet other children and to have their own fun when they aren't hanging with mom and dad. Make sure you take them to the children/teen clubs early so you can get all the details on hours and services and get them registered. We find that early introduction makes it easier for the kids to become comfortable, especially the shy ones!

You Deserve a Break!

Congratulations! You've had a busy day thus far, but the extra effort and preparation will make it smooth sailing the rest of your cruise. Find your favorite new "watering hole" and relax a bit with a refreshing adult beverage.





Organize Your Stateroom

Upon returning to your cabin, you may have received your checked luggage. If so, take the time to unpack and get organized before your evening out. Remember, there are lots of bags to distribute so please be patient; it may take until late evening to get all the bags delivered.

Cleaning/Pressing

If you need anything pressed for the next couple of days, contact your room steward to pick up your garments so they are back in time. Try to stay ahead of the schedule by requesting future laundry and dry cleaning service requirements early. Please note, there is a nominal fee for laundry services.

Life Boat Drill

The Life Boat Drill or Muster Drill is a compulsory drill that all passengers must participate in prior to sailing. When you hear the announcement and the alarm, please follow the instructions from the ship's personnel and proceed to your Muster Station (usually printed on the life vest, inside of cabin door or on cruise card). Ship's personnel will guide and instruct you on procedures in the unlikely case of an emergency. This is for your safety, so make sure that you participate. By the way, if you have younger children, please request toddler vests from your Room Steward or ship's personnel.

Wash Your Hands

Today's modern cruise ships are among the most spotless hotels in the world (floating or land based) and adhere to high levels of sanitation control and cleanliness. As is the case in any public space, hotel or cruise ship, it is important to wash your hands regularly. Many ships provide hand sanitizer dispensers at locations throughout the ship so make sure that you and your party keep your hands sanitized often.





Important Locations

MOR Hospitality Desk

Our MOR staff will be located in the Schooner Bar (deck 6, aft). Our staff is available to answer any of your Monsters of Rock questions during posted hours. Please let us know if there is anything we can do to help make your MOR experience more enjoyable. When in doubt, always visit the MOR Hospitality Desk first, BEFORE visiting the Brilliance Guest Services Desk on deck 4.

Guest Services

Ship related questions should be directed to Guest Services located on deck 4, midship. When in doubt, before visiting guest services, please visit the Monsters of Rock Hospitality Desk (Schooner Bar - deck 6, aft). Please understand that any questions related specifically to Monsters of Rock, must be addressed to the MOR Hospitality desk, as this is a charter.

MOR Merchandise

The MOR Merch store is the place for everything Monsters of Rock! The wide variety of MOR merchandise will ensure there is something for every Monster fan! Show your Rock Pride and grab some new gear! **Visit the MOR Store** on the Deck 11 under the Movie Screen.





Onboard Essentials

Internet

If you want to stay connected while you sail you have 2 options. You may visit the Internet Café located on Deck 7 midship or you may connect via your own personal laptop, cell phone or tablet. All cabins have access to the internet via a wireless connection. In order to access the Internet, you will need to purchase an Internet package (see pricing below). Internet access is based on a shared satellite bandwidth and guests may experience slower connections during peak hours.

If you use your laptop you will need to purchase an Internet package.

Current Prices are \$12.99 per day/per device for the Surf package or \$17.99 per day per device for the Surf+ Stream package. Packages may be pre-purchased for additional savings. Once you have logged into your Royal Caribbean account there may be additional options and savings.

Cell Phone

Royal Caribbean has an advanced roaming network available on all ships, allowing you to place and receive calls, voice mail, text messages and GPRS data using your own cell phone. Per minute rate applies; carrier rates may apply. Contact your carrier for your rates and roaming charges.

Discount Cruise Ship packages are now available for AT&T® mobile customers while aboard select ships. Choose from options for calling only, calling and messaging or calling, messaging and data.

To learn more, see Royal Caribbean's [AT&T Cruise Ship Package flyer](#).





Ship-to-Shore Calling

You can make ship-to-shore calls from your stateroom, 24 hours a day. The cost is \$7.95 USD per minute and will be automatically charged to your SeaPass account.

Entertainment

Music Stages

Guests will have the opportunity to see all of our artists perform at least once, and in many cases will be able to see artists perform twice. Similar to a festival, performances will take place on multiple stages throughout the ship at varying times, with some performances taking place in venues where capacity is limited. Seating in the Pacifica Theatre is not assigned, however, our VIP guests will get early entrance. Please wear your VIP credentials at all times as this is your pass to enter the theater early. Schedule is subject to change and we will keep the schedule up to date on board throughout the cruise if there are any changes.

Our Stage Locations:

Centrum	Deck 4, Midship
Pacifica Theater	Deck 5 & 6, Forward
The Colony Club	Deck 6, Aft
Pool Stage	Deck 11, Midship
Viking Crown Lounge	Deck 13, Midship





Photo Experiences

There will be many photo experiences scheduled during the cruise, with our performers participating! MOR photographers will be taking all photos for you, and you may download your photos at: www.VIPCruisePhotos.com. **Please allow approximately 1-2 weeks for all photos to be uploaded.**

Please note that due to the number of MOR performers, guests, and the limited time available, the artists will not be able to sign autographs during these sessions.

Dining & Bars

Complimentary Dining Options

The Brilliance has many dining options available. Those listed below are included in the price of your cruise fare. In addition, Room Service is available although some charges may apply. All dining times will be listed on board the ship in your RCCL Daily Program. For a list of Complimentary dining descriptions, [CLICK HERE](#).

Minstrel	Main Dining Room	Deck 4 & 5
Windjammer Café	Buffet	Deck 11
Park Café	Deli	Deck 11
Room Service	Room Service	Stateroom

*Fee may apply for all orders between 10 pm – 5 am





Specialty Dining Options (nominal fee)

Dining aboard RCCL is about having choices. Enjoy delicious comfort foods as well as more exotic choices from the complimentary dining options listed above. Or widen your palette further and choose from our specialty restaurants for a cover charge. Whether it's a cheeseburger you have a desire for or a private 5 Course dinner with 15 of your closest MOR Friends, your dinner is ready when you are. For a list of Specialty Restaurant descriptions, [CLICK HERE](#).

Café Latté-Tudes	Specialty Coffee House	Deck 5
Giovanni's Table	Italian	Deck 6
Chop's Grille	Steakhouse	Deck 6
Rita's Cantina	Mexican	Deck 11
Izumi	Asian	Deck 12

Our Advice on Dining

If you are hoping to take advantage of some of the specialty restaurants on board, be sure to book your reservation as soon as possible, as reservations fill up fast. Also, remember that the specialty restaurants listed above are not included in your cruise fare and have an additional charge that will be added to your onboard account. All of the complimentary dining options on the Monsters of Rock Cruise are Open Seating, so if you are going to dine in the dining room, be sure to check the daily program for the hours of operation and go when it is right for you.

Bar Options & Hours

Please see your daily schedule for the hours for all bars.





Onboard Policies/Guidelines

Smoking Policy

Passenger acknowledges the RCCL Smoking Policy listed below:

For the comfort and enjoyment of our guests, our ships are designated as non-smoking; however, we recognize that some of our guests do smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated certain areas of the ship as smoking areas. Cigarette, cigar, e-cigarette and pipe smoking is permitted in designated outdoor areas of the starboard side of all ships; with the exception of Oasis-class ships that will allow smoking on the port side of the ships. To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use. Outdoor areas near restricted areas, food venues, and kids play areas and pools will not allow smoking. On Oasis class, smoking is not permitted in Central Park or the Boardwalk neighborhoods.

Casino Royale allows smoking and has a designated area for non-smoking guests. There will be visible signage indicating the non-smoking area in the casino. There are select cruises departing from China that will not have a non-smoking area in the casino.

Onboard all interior public spaces are smoke free™. Smoking is not permitted in any dining venue, theater, bar, lounge, hallway, elevator, and jogging track. Smoking is not permitted inside any stateroom and any stateroom balcony. This applies to all stateroom categories onboard. If a guest is in violation of this stateroom policy, a cleaning fee of \$250 USD will be applied to their SeaPass® account and may be subject to further action pursuant to the “Consequences Section” of the Guest Conduct Policy.





Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. Cigar and pipe tobacco is limited to designated outdoor areas and Cigar Bars. You must be at least 18 years of age to purchase, possess or use tobacco onboard.

Electronic cigarettes or e-cigarettes are only permitted within the designated smoking areas.

Royal Caribbean International kindly asks all guests to please observe the smoking policy. These requests are made to provide a comfortable cruise for everyone. Guest may also inquire at Guest Services for the location of the designated smoking areas onboard. Guests who violate this smoking policy may be subject to further action pursuant to the "Consequences Section" of the RCCL Guest Conduct Policy.

Alcohol Policy

Passengers must be 21 years of age or older to purchase or consume alcohol.

Guests are not allowed to bring beer, hard liquor, fortified wines or non-alcoholic beverages onboard for consumption or any other use on boarding day or while in port. Alcoholic beverages seized on boarding day will not be returned.

Guests wishing to bring personal wine and champagne onboard may do so only on boarding day, limited to two (2) 750 ml bottles PER STATEROOM. These two permitted bottles will not be charged a corkage fee. Additional bottles of wine beyond two (2) bottles that are brought onboard or any alcoholic beverages purchased in ports of call or from Shops On Board will be stored by the ship and delivered to your stateroom on the last day of the sailing. Wine may be consumed in any shipboard restaurant, dining venue, or within the guests' stateroom. Wine brought onboard may not be shared for consumption in private group events, and/or in lounges made private for the exclusive use of a group.





Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Guests who violate any alcohol policies, (over consume, provide alcohol to people under age 21, demonstrate irresponsible behavior, or attempt to conceal alcoholic items at security and or luggage check points or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with RCCL's [Guest Conduct Policy](#). Guests who are under the permitted drinking age will not have alcohol returned to them.

~ Royal Caribbean and Monsters of Rock Cruise encourages the responsible use of alcohol and accordingly reserves the right to permanently or temporarily revoke the drinking privileges of any guest who violates [Royal Caribbean's Guest Code of Conduct](#) or who is deemed a danger to himself, herself or others by vessel management. Continued abuse of alcohol while sailing and/or violation of Royal Caribbean's alcohol policy may result in immediate disembarkation.

Gratuity Guidelines

For Monsters of Rock Cruise, gratuities were prepaid during your initial reservation. This is for dining services, stateroom attendants and other hotel services. Please note that an 18% gratuity and spa service charge will be added for all spa and salon services, beverage service charge as well as any specialty restaurant dining and entertainment based dining charge. *Additional tipping is not required. However, if you feel that you have received excellent service from your room steward or dining staff, please feel free to tip them directly.*

Video, Audio & Photo Policy

Photography with fixed camera lens is permitted, professional cameras (video or still) or cameras with detachable lens are not permitted. Out of respect for the performers, please refrain from flash photography during ALL Concerts. In addition, any and all videotaping or audio recording is prohibited. Thank you for your cooperation.





Videotaping Waiver

Please be aware that a professional video crew will be on board shooting footage to be used for the promotion of future Monsters of Rock Cruise events. When the video team is shooting in any particular location/venue on the ship, your presence in said location/venue acknowledges your permission for your likeness to be used in the future, non-commercial broadcast promotional videos or still pictures. If you do not wish to be filmed please notify the video crew and be prepared to exit the location/venue for a short time until taping is complete. Thank you for your cooperation.

Passenger Code of Conduct: ZERO TOLERANCE POLICY

IMPORTANT NOTE FROM MOR: Due to the behavior exhibited on several other charters on RCCL, we will be under scrutiny in 2017 regarding use of illegal substances, violent acts (between passengers/spousal), destructive acts to the ship and other behavior detrimental to crew and passengers. The Monsters of Rock Cruise family has previously shown respect for the crew, passengers and we encourage you to join us in keeping it that way. Let's have a great time as we continue our unblemished record of good behavior. Thanks!

All Monsters of Rock guests are required to read and agree to the following Zero Tolerance Policy, as part of the Terms & Conditions (Passenger Ticket Contract) of their cruise.





Guest Behavior

On the Blue, Inc. ("OTB") and Royal Caribbean Cruise Line ("RCCL") have adopted a Zero Tolerance Policy and will not permit behavior by any **Monsters of Rock Cruise** Passenger ("Passengers") which negatively impacts the comfort, enjoyment, health, safety or well-being of other Passengers, its' performers and staff or the ship's crew. In addition, violent, abusive or disrespectful behavior caused by the use of alcohol and/or an illegal substance shall not be tolerated. Passengers agree to comply with this policy, and further acknowledge that OTB and RCCL reserve the right to refuse or discontinue passage to any Passenger who, in OTB or RCCL's sole judgment, is conducting himself or herself in a manner that adversely affects the cruise experience of other Passengers. This also includes but is not limited to: spousal abuse or violence directed at a family member. In all cases, OTB and RCCL shall not be liable for any damages, refund or other compensation, including travel costs or any other claim as a result of such behavior.

Illegal Substances

OTB and RCCL have a "Zero Tolerance" policy regarding the use, possession or distribution of any and all illegal controlled substances by Passengers aboard the ship. Passengers agree to comply with this policy, and further acknowledge that any violation of this policy will result in disembarkation from the vessel, and Passengers acknowledge that it is OTB and RCCL's policy to report incidents of illegal activity or behavior to the appropriate law enforcement authorities for appropriate legal action. In such cases, OTB and RCCL shall not be liable for any damages, refund or other compensation, including travel costs or any other claim as a result of such behavior.





Intentional Damage To The Vessel

OTB and RCCL have a “Zero Tolerance” policy regarding intentional damage to the vessel or accidental damage to the vessel as a result of general negligence, alcohol intoxication or the influence of an illegal substance. Passengers causing any such damage agree to pay for identified damage prior to disembarking the vessel. All passengers must agree to comply with this policy, and further acknowledge that any violation of this policy may result in disembarkation from the vessel, and all passengers acknowledge that it is OTB and RCCL’s policy to report incidents of illegal activity or behavior to the appropriate law enforcement authorities for appropriate legal action. In such cases, OTB and RCCL shall not be liable for any damages, refund or other compensation, including travel costs or any other claim as a result of such behavior.

All OTB Passengers agree to sign and acknowledge this Zero Tolerance Policy prior to receiving their OTB event credentials. Failure to sign shall result in immediate disembarkation from vessel. By signing and boarding the RCCL Brilliance during the February 2-7, 2017 sailing, passengers accept the Passenger Code of Conduct and Zero Tolerance Policy as detailed in this section.

The Entertainers

The Entertainers are available throughout the entire cruising experience, from concerts, photo ops, Q&A sessions and more. In fact, they have a crazy schedule with very little downtime. Please be respectful of the very little time off that they have during the cruise. You will have loads of opportunities to interact with them, see them perform with all the scheduled events that are going on, we promise. Please when you see one of our artists taking a break, by all means wave and say, “hi” in passing, but respect that this is a small period of downtime for them before the next event.





Disembarkation

RCCL's procedure for disembarking the ship could not be any easier! With both the option to check your bag the night before and retrieve it once you reach the pier or "Express Departure" where you can hand carry your own luggage and be the first to disembark...embarkation day will be a breeze and you can choose which option is right for you.

If you choose to have Royal Caribbean assist you, be on the lookout for numbered luggage tags that will be delivered to your cabin toward the end of your cruise. The numbers are in sequential order and correspond to what time your luggage will be ready. Please be sure to visit Guest Services if you need a lower number in order to disembark earlier.

Once you have the correct luggage tag number, be sure to fill out the luggage tags and place them on your luggage before putting your bags outside your stateroom door. Bags must be out in the hallway by 11:00 pm on Monday, February 6. Remember, you will be putting your luggage outside your door and will not have access to your luggage in the morning. We strongly suggest that you have a small carry-on bag for your morning essentials and toiletries.

In addition, all guests are required to fill out a US Customs form, which will be provided to you the night prior to disembarkation, along with instructions.

Once you have cleared customs, you will depart the terminal. There are plenty of taxis that will be waiting outside for departing guests.

Information on Monsters of Rock 2018

Interested in 2018 MOR? Come by and visit the MOR Hospitality Desk (Schooner Bar - deck 6, aft) to book another incredible vacation with us!





Important Contacts

Royal Caribbean's *Brilliance of the Seas*

Telephone: 1 (888) 724-7447 (within the United States)

1 (321) 953-9003 (outside the United States)

Ship's passengers may be contacted via telephone using the above phone numbers. Please have the ship Name (***Brilliance of the Seas***) as well as credit card information handy. The cost is \$7.95 USD a minute and can be charged to a MasterCard® or Visa®. From outside the U.S. additional long distance charges will also apply. We advise that your friends, co-workers and relatives use only in case of an emergency.

Monsters of Rock Cruise

1-855-505-6672

reservations@monstersofrockcruise.com

www.MonstersofRockCruise.com

RCCL Cruises

1-866-562-7625

www.royalcaribbean.com

Port Tampa Bay

Terminal 3, Berth 269

815 Channelside Drive | Tampa, FL 33602

1-813-241-1810

<https://www.tampaport.com>



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Ship "Lingo"

Is this your first time cruising? Confused on which way is Aft and which is Starboard? Look no further as we have put together a list of unfamiliar terms that you may hear while sailing with us, but always remember, if you have any questions please feel free to ask!

- **Aft** - Close to, at, or toward the stern or tail (back of the ship)
- **Atrium** - The central court of a cruise ship that typically can be seen from more than one story of the ship's interior.
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- **Bow** - The very front of the ship.
-
- **Bridge** - The navigational control center.
- **Deck Plan** - An overhead diagram of the cabins and the public rooms (For an online version of the deck plan for the RCCL Brilliance-[Click Here](#)).
- **Disembark** - To unload either passengers or cargo from a ship.
- **Dock** - Where your ship 'parks' when in port.
- **Forward** - The front or near the front of the ship.
- **Gangway** - Allows you access on and off the ship.
- **Hospitality Desk** - Located in the Schooner Bar (Schooner Bar - deck 6, aft) and staffed with Monsters of Rock Cruise Team personnel to answer any questions relating to your MOR vacation. Please visit the hospitality desk if you have questions unless they are specifically related to your onboard account or shore excursions.





- **Midship** - The middle of the ship.
- **Muster** - To come together or assemble aboard ship for inspection or roll call. (Mandatory for all passengers before we sail)
- **Muster Station** - A specific location on ship to gather, based on stateroom assignment.
- **Pier** - A structure built out over the water and supported by pillars or piles: used as a landing place.
- **Port** - The left side of a ship as one faces forward.
- **Port of Call** - Regular stopover(s) on a cruise itinerary.
- **Guest Services** – For questions regarding your cruise account, your stateroom and anything directly related to the ship itself, please visit the Brilliance Reception Desk Located on Deck 4, midship.
- **Ship** - You always cruise on a "ship", **never** a "boat"
- **Starboard** - The right side of the ship as one faces forward.
- **Stateroom** - Your cabin or berth.
- **Stateroom Steward** - A person whose work is to maintain the guests' staterooms while onboard. If you have any questions about your stateroom, please refer to your Stateroom/Cabin Steward.
- **Stern** - The very back of the ship.
- **Tender** - A boat for carrying passengers to or from a ship close to shore.

